

# Knowledge for Healthcare = Business as usual



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Developing people  
for health and  
healthcare

[www.hee.nhs.uk](http://www.hee.nhs.uk)





# HEE LKS Policy

The first policy since HSG 97(47)

<http://kfh.libraryservices.nhs.uk/nhs-lks-policy/>

- Enabling all NHS workforce members to freely access library and knowledge services so that they can use the right knowledge and evidence to achieve excellent healthcare and health improvement.
- Developing NHS librarians and knowledge specialists to use their expertise to mobilise evidence obtained from research and organisational knowledge to underpin decision-making in the National Health Service in England
- Developing NHS library and knowledge services into a coherent national service that is proactive and focussed on the knowledge needs of the NHS and its workforce .

# CILIP-HEE Campaign

## #Amilliondecisions

- High-level targeted campaign based on the 2012 Health & Social Care Act
- DH / ALBs / Trusts and CCGs – all at executive level
- Launch 30 January 2017
- APPG on Libraries 31 January 2017

# Partnerships are Central

Health Education England is committed to :

- learning from and partnering with other organisations across different sectors
- strengthening working relationships across the library community



# CPD programme

- Leadership development courses
- Summarising and synthesis skills
- Boosting your KM confidence
- Talent Management toolkit
- Information for the public, patients and carers: cascade training and 10 July (Leeds)
- Training needs analysis – 758 respondents

## **Look out for:**

- EAHIL 2017 in Dublin
- CILIP 2017 in Manchester

# Resource Discovery

- National Core Content – contract ends March 2018. May extend for a year.
- PHE e-journals for local authority public health staff
- Contract with Eduserve renewed – OpenAthens
- Link Resolver – out to tender
- New HDAS



# Quality and Impact

## Knowledge for Healthcare Evaluation Framework

- What difference will KfH make and how will we know if it's going in the right direction?
- Will help drive the reviews of:
  - LQAF
  - statistics
  - impact

# The Six Differences

- 1. Organisations are more effective in mobilising evidence and internally generated knowledge**
- 2. Patients, carers and the public are empowered to use information to make health and well-being choices**
- 3. Improved consistency and increased productivity and efficiency of Healthcare LKS**
- 4. Enhanced quality of healthcare library and knowledge services**
- 5. Partnership working is the norm in delivering knowledge to healthcare**
- 6. Increased capability, confidence and capacity of LKS workforce**

# Optimising funding – the audit



1. Data Quality
2. Understanding the tariff
3. Maximising spend on online resources

# And....

- **STPs**
- **Collaborative working; mergers and acquisitions**
- **Reorganisation(s)**
- **The financial backdrop**



"Librarians are the secret masters of the universe.  
They control information. Never piss one off."

Spider Robinson

# Questions?

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